

Guidelines when a Revival service Technician comes to your site

Keeping your business running.

In the current Covid-19 pandemic Revival Engineers will adapt to the evolving health crisis. Revival Engineers is following the Corona virus development with utmost care. Our priorities are clear: **the health and safety of our employees**, as well as our customers and suppliers, come first.

We will do everything we can to uphold our service to our customers and Partners. Therefore, we have made these guidelines to make sure that we protect our service technicians' and customers' wellbeing.



Guidelines when a Revival service Technician comes to your site

Please inform us upfront!

In case suspected corona infections are identified within your site, please inform us! Also confirm that you have taken all precautions to avoid contamination, and in case any special rules or guidelines apply at your site. We will log your information and provide it to our technicians. Before coming to site, we will contact you to understand the latest situation.

Safety measures during the COVID-19 pandemic:

Keep distance:

- Any physical contact should be avoided at any time, do not shake hands;
- Correct social distancing with a minimum separation of 2 m should be maintained at any time;
- Put the equipment in a safe and designated area (if possible before the technician arrives), physical barriers such as cones and tape can assist in keeping the work area clear of other people.

Wash hands:

- It is essential for our technicians to be able to wash their hands and use the toilet at any time.

Avoid risk of transfer via contact surfaces:

- Please avoid the need of registering via sensitive display screens or make sure they are cleaned;
- Clean the contact surfaces of the equipment before handing over the equipment;
- Do not touch technicians' assets such as service van, tools and toolbox.;
- Please accept that technicians will afterwards verbally explain their work and sign off the worksheet on the electronic Device themselves on your behalf.

Use appropriate personal protective equipment (PPE):

- Depending local regulations and type of work our technicians will use the right PPE such as gloves, safety glasses, masks and overalls.

Safety first

We trust on you, your staff and our technicians' professionalism to jointly act responsibly by taking the safety measures listed.

This is how we can keep taking care of your equipment ensuring its performance and your safe use of it.

Please be informed that our technicians are requested to always perform a last-minute risk analysis. If they are not sure about their

personal safety, they are requested to contact their team leader / manager to discuss and ultimately leave for their own wellbeing.

Thank you

Thank you for your trust in Revival Engineers and for supporting our technicians in doing a safe job.

For more information please contact us via your normal channels

*These guidelines are generally formulated for Mumbai area. Local regulations may differ

For all updates about the COVID-19 measurements visit
www.revivalengineers.com or contact our sale/service representatives

Guidelines for the cleaning of Material Handling Equipment*

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How to clean Material Handling Equipment?

The following advice is provided for material handling equipment in regular use where there is no formal identification of contamination by the coronavirus. If there is a high risk that work equipment or environments have been contaminated by a person with suspected coronavirus, a formal assessment of all risks must be undertaken by your H&S responsible. As this is a new illness, it is not exactly documented how the coronavirus spreads from person to person. Similar viruses are spread in cough droplets, hence the significant risk will be either from person to person or by transmission on common contact points such as high-contact surfaces on shared work equipment & environments. It is not yet clear at what point there is no risk, however the risk is likely to be reduced significantly after 72 hours.

When to clean

We recommend to clean the high-contact surfaces of the equipment:

- Before and after each work shift;
- Upon any change of driver;
- Before handing it over to your Revival Service technician.

What to clean

Examples of high-contact surfaces to clean on material handling equipment:

- Steering wheel, tiller arm, control switches & levers;
- Touch-sensitive display screens;
- Grab handles, seat belts, dashboards, arm rests & shared chassis areas;
- Access covers, e.g. battery change plug, fuel cap;
- Other surfaces: Unless a specific risk has been identified, special cleaning measures for surfaces which are not normally touched more frequently than every 72 hours are not required.

Cleaning of specialist items, such as batteries and chains, should only be carried out in accordance with the specific manufacturer's recommendations. Before applying cleaning products always refer to the truck's operator's manual.

How to clean

- We recommend the use of disinfectant wipes or a combination with a disinfectant spray; administered to a paper towel to assist with cleaning down the contact surfaces of trucks;
- We do not recommend the use of a direct spray as it may disperse germs from the surface into the air and reusable cloths as they may transfer the virus between surfaces;
- As some commercial cleaning substances are in very short supply at this moment it is beyond this advice sheet to make specific recommendations;
- Always follow the instructions provided with the cleaning product.

Safe working practice

It should be noted that any cleaning undertaken should not introduce additional hazards such as:

- Slippery or wet surfaces;
- Ignition sources caused by alcohol-based products;
- Harmful vapours in confined spaces such as truck cabins;
- Damage to electrical systems and controls due to fluid ingress.

Personal Protection Equipment, Personal Hygiene and Waste

- We recommend to use at least (single-use) gloves when cleaning. Please consult local regulation with regards to the recommended use of additional PPE like safety glasses, masks and overalls;
- Wash hands before and after the cleaning with soap and water and dry them with a single-use towel;
- Make sure paper towels are disposed following waste management procedures.